

Webinar on

3 Webinar Courses To Provide A Detailed Plan On How To Deal With The Disruptive Practitioner And CMS Conditions

Webinar Description

This webinar bundle will provide a detailed plan on how to deal with the disruptive practitioner, learn how to prepare for the day when it becomes necessary to terminate such a practitioner's privileges and medical staff membership, understand what the CMS Conditions of Participation are and how they guide the practice of the RN case manager and social worker.

The webinar format is 1-1.5 hours of audio-visual presentation, including a brief Q&A session.

This webinar bundle includes below 3 recorded webinars:

The Disruptive Practitioner: A Danger to the Hospital's Operation

How To Deal With the Disruptive Practitioner

The CMS Discharge Planning Rules and Regulations for 2018



The Disruptive Practitioner: A Danger to the Hospital's Operation

Presented by William Mack Copeland

Most disciplinary policies are progressive. A progressive policy applies increasingly more severe sanctions to additional incidents of bad behavior. It is very important that the organized medical staff have a disruptive practitioner policy. This webinar will discuss the development of such a policy, including what it should include, and how it should be implemented. The course will also provide a detailed plan on how to deal with the disruptive practitioner.

Disruptive activity by practitioners in the hospital takes many forms. When it happens, it is important that the hospital and/or the medical staff take appropriate steps to see that it does not affect patient care or disrupt operations.



How To Deal With the Disruptive Practitioner

Presented by William Mack Copeland

Disruptive activity takes many forms. Understanding that, this webinar will discuss the steps that the hospital and/or the medical staff should take to see that it does not affect patient care or disrupt operations. Many times, the medical staff management simply condones the problem of the disruptive practitioner until it gets to a point where it can no longer be ignored. However, if the steps outlined in this webinar are taken, there will be ample evidence that this is a continuing problem and the staff has made every effort to correct it without resorting to an adverse action. This procedure also provides documentation that the medical executive committee took the adverse action based on a substantial factual basis and that its action was not arbitrary, unreasonable or capricious.



The CMS Discharge Planning Rules and Regulations for 2018

Presented by Toni G Cesta

This program will review the current rules and regulations from the Conditions of Participation for discharge planning. We will then discuss the most recent changes to the Medicare program and how they will impact the roles of the RN case manager and the social worker. We will review strategies for safely transitioning your patients across the continuum of care. In addition, we will review how to engage other members of the interdisciplinary care team in the process of planning for the patient's movement across the continuum including verbal and written hand-off communication. We will also discuss the positive impact that effective discharge planning processes can have on hospitals, post-acute providers, and patients!



The proposed changes to the Conditions of Participation for Discharge Planning will likely have profound effects on how case management departments organize their work. It will also affect the workloads of RN case managers and social workers. Patients in ambulatory settings such as outpatient surgery, outpatient procedures, and emergency departments will all need to be assessed for the purpose of creating a discharge plan. Family caregivers and physicians will be expected to be much more involved than they have in the past. Case management departments will be expected to follow patients via phone calls as they transition out into the community.

With the proposed changes to the CMS Conditions of Participation for discharge planning, it is important that RN case managers and social workers understand the differences between the current rules and the proposed rules regarding discharge planning. As a social worker or RN case manager, you should learn how to ensure that your processes address the complexities of the new healthcare environment regarding discharge planning and that your role as a case manager or social worker is designed and staffed to meet the changes ahead.



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